

**Transforming Transactions  
into Relationships**


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## Self-Checkout Solutions

*Flexible, reliable and intuitive, NCR Self-Checkout Solutions can help reduce wait-time and provide greater convenience for your customers.*



Shoppers are in a hurry. They expect convenient service and fast checkout. As a retailer, you face the greatest customer service challenge - consumers waiting in long lines. Not only can NCR Self-Checkout Solutions help you meet this challenge; they can give you a competitive edge.

NCR realizes that each retailer has unique needs. Whether your objective is to improve customer service, reduce costs or achieve a competitive edge, we are committed to offering flexible self-checkout solutions to meet your needs. With a small footprint, the NCR Self-Checkout E-Series allows many different configuration options and floor plans, while the NCR C-Series is a convertible checkout lane that functions as a self-checkout lane or as a cashier-assisted lane.

### NCR Self-Checkout E-Series

Using the NCR Self-Checkout E-Series, shoppers can scan, bag and pay without assistance. They can shop and checkout at their own pace, while scanning their items with an increased level of privacy. Customers will also appreciate the elimination of long checkout lines. In addition to the benefits you can deliver to consumers, your stores will benefit too. The NCR Self-Checkout E-Series is designed to contribute to your profitability by increasing throughput at the checkout. More lanes are open all the time, even during high-traffic periods. Lane queues become shorter, shoppers spend less time at the checkout and your costs are reduced because more lanes are open - with less checkout staff required. Your staff can now provide customer service in other areas of the store.

NCR's Self-Checkout E-Series is designed for maximum ease of use. The NCR 7875 Bi-Optic Aggressive Read Scanner/Scale helps consumers scan with confidence - even the first-time user. NCR's touchscreen display guides shoppers intuitively through the transaction. To complete the transaction, the E-Series can be configured to accept credit, debit or EBT payment using a secure PIN pad. A cash module can also be added to accept and dispense notes and coins and collect coupons. A remote approval station is also available, allowing a cashier to monitor activity, assist in transactions or accept additional payments.

NCR Self-Checkout Solutions' built-in security features are designed to protect cash and deter theft. In addition to a security camera displaying an on-screen image of customers performing transactions, comprehensive security software, including a weight database, further identifies inconsistencies in scanning and bagging.

### NCR Self-Checkout C-Series

### Solution Offerings

#### NCR Point-of-Service Solutions

Market to the consumer, merchandise stores and process the transaction - all at the point-of-service

#### NCR Self-Checkout Solutions

Customers scan, bag and pay for purchases without cashier assistance, reducing customer wait time at checkout

#### NCR Web Kiosk Solutions

Bring e-commerce environments to brick-and-mortar stores -- enable consumers to locate products, check on product availability, access product information and receive relevant promotions using web-based technology

#### NCR DecisionNet™ Electronic Shelf Labels

Ensure accurate pricing, enable on-the-spot promotional pricing, enforce planogram compliance and reduce labor costs associated with pricing

If you would like to offer self-checkout to your customers, but due to heavy volumes at peak times you can't afford to replace a traditional lane, the NCR Self-Checkout C-Series is the solution for your stores. The C-Series is convertible. It can function as a self-checkout lane or as a traditional, fully assisted cashier lane. The conversion is done in just a few simple steps, leaving you the flexibility to meet changing levels of customer traffic and staff availability.

The NCR Self-Checkout C-Series offers all the benefits of self-service and cashier assistance in one check-out lane. In self-checkout mode, the terminal provides all the performance and benefits of the E-Series.

In cashier-assisted mode, the lane is operated by a cashier just like any other lane in the store. The terminal runs the same point-of-sale application as the rest of your front-end terminals, therefore minimizing the training required for a cashier to learn how to operate the lane.

#### **Business Impact Modeling**

With NCR's Business Impact Modeling services, you can determine which self-checkout systems -- C-Series, E-Series or a combination -- and which configuration options are most likely to maximize your front-end throughput. A Business Impact Model analysis is developed with data from actual store operations, such as store traffic and transaction size. Using a sophisticated predictive modeling tool, we are able to conduct "what if" analyses and determine most favorable solution recommendations.

#### **Global Services You Can Count On**

NCR Self-Checkout Solutions are supported by our responsive global services team. NCR can be your partner for on-site support and much more. We offer complete solutions to meet your business challenges, incorporating business/IT consulting, solutions design and integration services, project management, and installation and maintenance services. NCR retail experts will work closely with you in customizing your NCR solution to support your business objectives and deliver the value that you -- and your customers -- expect.

NCR knows that every retailer is unique and has different needs. Whether a retailer's goal is to increase customer satisfaction, reduce operating costs or improve labor scheduling, NCR Self-Checkout Solutions can help you meet those objectives.

#### **Related Items**